# Dialog Engine for Two Agents Documentation

# Contents

Running the Male and Female Dialog scene	. 2
Uploading and Downloading Dialog files	. 2
Viewing and Downloading Existing Files	. 3
Uploading New Files	. 3
Creating a dialog file	. 5
Dialog states	. 5
Dialog variables	. 6
Using variables	. 6
Progressing through the dialog	. 7
Creating Audio	. 8

# Running the Male and Female Dialog scene

Open the URL <u>https://web.science.mq.edu.au/vworlds/agent\_dialog/MFdialog/</u> in a browser. It will run best in Chrome or Firefox. Wait for the Unity WebGL application to load and then you will be able to run through the sample dialog provided.

## Uploading and Downloading Dialog files

You can upload new dialog and audio files and download the existing files on the Agent Dialog Management page: <u>https://web.science.mq.edu.au/vworlds/agent\_dialog/</u>

On this page you can access the Male and Female dialog scene via the link under the "Current Agent Links" heading, and upload and download dialog and audio files under the "Upload dialog Files" heading.

## Agent Links

Current Agent Links

• Male and Female dialog

## Upload dialog Files

Upload dialog csv file
Select which agent dialog you are uploading the dialog csv file for:
O Male and Female dialog
Select the csv file you want to upload
Browse No file selected.
Upload csv file
Upload dialog audio files
Select which agent dialog you are uploading the audio files for:
Select which agent dialog you are uploading the audio files for:
<ul> <li>Male and Female dialog</li> <li>Select one or multiple audio files to upload. You can upload up to 20 files at a time.</li> <li>Note: audio files must be in MP3 format. If your audio files are not in this format, you can</li> </ul>

### Viewing and Downloading Existing Files

To view and download the existing dialog file that is being used by the Male and Female dialog scene, select the "Male and Female dialog" radio button under the "Upload dialog csv file" heading and then click on the "dialog.csv" file that appears. This will download the dialog file to your computer. You can then open this file in Excel, notepad, or any other spreadsheet or text editing tool.

Upload dialog csv file
Select which agent dialog you are uploading the dialog csv file for: <ul> <li>Male and Female dialog</li> </ul>
Select the csv file you want to upload
Browse No file selected.

Files uploaded for Male and Female dialog

To view and download the existing audio files that are being used by the Male and Female dialog scene, select the "Male and Female dialog" radio button under the "Upload dialog csv file" heading. This will display all the audio files that have been uploaded for the dialog. You can click on these files to open them in the browser, or right click and save them to your computer.

Upload dialog audio files
Select which agent dialog you are uploading the audio files for: • Male and Female dialog
Select one or multiple audio files to upload. You can upload up to 20 files at a time. Note: audio files must be in MP3 format. If your audio files are not in this format, you can convert them here: https://online-audio-converter.com/
Browse No files selected.
Upload audio files
Files uploaded for Male and Female dialog

female1.MP3 female2.MP3 female3.MP3 female4.MP3 female6.MP3 femaleIntro.MP3

#### **Uploading New Files**

To upload a new dialog file, select the "Male and Female dialog" radio button under the "Upload dialog csv file" heading, then click the Browse button and select your dialog file, then click "Upload

csv file". Make sure the dialog has been saved in csv format before you upload it. The file will be renamed to "dialog.csv" and will overwrite the previous dialog file.

# Upload dialog Files

Upload dialog csv file
Select which agent dialog you are uploading the dialog csv file for: • Male and Female dialog
Select the csv file you want to upload
Browse male_female_dialog.csv
Upload csv file

To upload new audio files, select the "Male and Female dialog" radio button under the "Upload dialog csv file" heading, then click browse and select your audio files, then click "Upload audio files". You can use shift + select to select up to 20 files to upload at once.

Upload dialog audio files
Select which agent dialog you are uploading the audio files for: <ul> <li>Male and Female dialog</li> </ul>
Select one or multiple audio files to upload. You can upload up to 20 files at a time. Note: audio files must be in MP3 format. If your audio files are not in this format, you can convert them here: https://online-audio-converter.com/
Browse 9 files selected. Upload audio files

The uploaded audio files will overwrite any existing audio files with the same names.

Once your new dialog and audio files have been uploaded, you can access the updated scene using the "Male and Female dialog" link at the top of the page. You can upload a dialog file without uploading any audio for it, but you will need to click on each speech bubble to progress the dialog.

# Creating a dialog file

A Dialog file should be in csv format with UTF8 encoding and have the following heading structure:

Current State	Next State	Utterance	Meaning	Style	Actions	Agent Name
The name of the current line of dialog	The dialog state that comes next, or <b>End</b> if this is the last state	The line of dialog	Blank	Blank	What you want to happen at the end of this dialog state	The name of the Agent who is speaking or just "Player" if it is a player state

Each agent has a unique name assigned to them that must be entered into the Agent Name column. For the Male and Female dialog scene, the names are "Male" for the male agent and "Female" for the female agent. All agent names are case sensitive.

	А	В	С	D	E	F	G
1	Current State	Next State	Utterance	Meaning	Style	Actions	AgentName
2	Start	femaleIntro	Click to start			clear:all	Female
3	femaleIntro	maleIntro	Hey Jason, how are you going?				Female
4	maleIntro	female1	Hey Kristen, I'm ok. I'm pretty hungry though. Should we go out to eat?				Male
5	female1	male2	Sounds good. What were you thinking of?				Female
6	male2	female2	How about pizza?				Male

## **Dialog states**

There are two categories of dialog states, agent states, and player states. An agent state is something that is said by one of the agents or characters the player is talking to. A player state is a list of responses that the player can choose from.

A player state must have "re\_" in front of its state name and can take up several rows – one row for each option. Each option can either go to a different next state or the same one.

e.g.						
<b>Current State</b>	Next State	Utterance	Meaning	Style	Actions	Agent Name
Agent_a1	re_player1	Hello, how are you?				Agent_a
re_ player1	Agent_b1	I'm great				Player
re_ player1	Agent_b1	I'm good				Player
re_ player1	Agent_b2	I'm not that good				Player
Agent_b1	End	That's good				Agent_b
Agent_b2	End	I'm sorry to hear that				Agent_b
End	Agent_a1	Click to restart				Agent_b

Your first state should be called "Start" and have the Utterance be something like "Click here to start".

Current State	Next State	Utterance	Meaning	Style	Actions	Agent Name
Start	Agent1	Click here to start				Agent_a
Agent1	re_agent1	Hello, how are				Agent_a
		you?				

When you want to end your dialog, put "End" as the next state, and make the End state say something like "Click to restart".

Current State	Next State	Utterance	Meaning	Style	Actions	Agent Name
Agent20	End	Goodbye for now				Agent_a
End	Agent1	Click to restart				Agent_a

#### Dialog variables

You can set and unset variables in the Actions column using the syntax *set:varname* and *clear:varname*. A variable set during a dialog state will be set once the dialog state is ready to progress to the next state.

Current State	Next State	Utterance	Meaning	Style	Actions
Agent1	Agent2	The variable begin has not been set			set:begin
Agent2	Agent3	The variable begin has been set			clear:begin
Agent3	End	The variable begin has been cleared			

You can set and clear several variables at once using the ';' character to separate them, or use clear:all to clear all variables at once.

Current State	Next State	Utterance	Meaning	Style	Actions
Agent1	Agent2	Hello there!			<pre>set:begin;clear:var2;set:var3</pre>

A variable will stay set until it is cleared in the dialog file. Refreshing the browser page or closing and opening the browser will not clear the variables. You can pre-emptively clear variables in your starting state if you want to make sure they are all cleared for each new session.

Current State	Next State	Utterance Meaning		Style	Actions
Start	Agent1	Click to Start			clear:all

Using variables

You can use variables to re-direct to a different next state using the syntax *if(variable&...]):next\_dialog\_state* 

Current	Next State	Utterance	Meaning	Style	Actions
State					
Agent1	re_player1	What is 2x3?			
re_ player1	Agent2	6			set:six
re_ player1	Agent2	12			set:twelve
Agent2	re_player2	What is 5x3?			
re_player2	Agent3	15			set:fifteen
re_player2	Agent3	53			set:fiftythree
Agent3	Agent4	Thanks			if(twelve&fiftythree):Agent6;if(six):Agent5;
					if(fifteen):Agent5;if(six&fifteen):Agent4
Agent4	End	Great! You			clear:six;clear:fifteen
		got 100%			
Agent5	End	Not bad, you			clear:six;clear:fifteen
		got 50%.			
Agent6	End	Too bad,			clear:twelve;clear:fiftythree
		you got both			
		wrong.			

In the above example, there are 3 different outcomes of the maths questions: 100% correct, 50% correct and 0% correct. The if statements are evaluated from left to right, so if the player answered both six and fifteen, the last statement **if(six&fifteen):Agent4** will overwrite the two previous if statements: **if(six):Agent5** and **if(fifteen):Agent5** and the player will be redirected to the state **Agent4**.

## Progressing through the dialog

The dialog engine will display each dialog state as a speech bubble above the head of the agent in the AgentName column. If the dialog has an audio file associated with it, the agents' dialogs will progress automatically with their audio, otherwise you can click on the speech bubble to progress the dialog to the next state. The Start and End states will not be read out by the agents and must always be clicked on.



## **Creating Audio**

When the dialog engine displays each state's speech bubble, it will look for an mp3 file with the same name as the state to play at the same time. If no audio file is present, it will still display the speech bubble, but you will need to click on it to progress to the next state.

For example, in the sample file, when the dialog engine displays the state "femaleIntro", it will look for an audio file called "femaleIntro.mp3" to play at the same time.

	А	В	С	D	E	F	G
1	Current State	Next State	Utterance	Meaning	Style	Actions	AgentName
2	Start	femaleIntro	Click to start			clear:all	Female
R	femaleIntro	maleintro	Hey Jason, how are you going?				Female
5	remarcharo	marchitro	ney suson, now are you going.				remare

You can see this file in the "Upload dialog audio files" section of the Agent Dialog Management page (<u>https://web.science.mq.edu.au/vworlds/agent\_dialog/</u>)



Files uploaded for Male and Female dialog

female1.MP3 female2.MP3 female3.MP3 female4.MP3 female6 MP3 femaleIntro.MP3

Each state must have a separate mp3 file with the same name as the state. The audio can be recorded using a text-to-speech service (like <u>https://ttsmp3.com/</u>), or a voice actor. The agents will lip-sync to the audio as it is being played.